Download Printer Driver and Software on Te Server

Step 1: Driver Installation
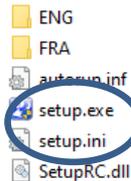
For Windows®   **7, 8, 10** (32 and 64 bit)

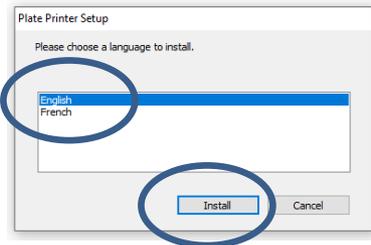**Notice:**
- **Turn The HTP600 Off**
- **The printer must not be connected to the PC.**
- **Unplug the USB cable from the printer**

Driver Installation
- Select the sub-folder **\HTP600-Printer Drivers**
- Execute **Setup** Program

- Select **English**
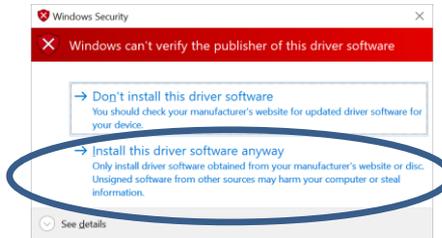- Press **Install**

- Check the Printer is **Turned off** or **disconnected**
- Press **Install** to Continue

The installation proceeds, it can take a few minutes.

- Press "**Install this Driver software anyway**"

- A Restart of the **PC** is requested.

Notice:
For Automatic Plug and Play HTP600 Printer
- **Restart the PC**
- **Insert Strong-Black ribbon**
- **Plug the USB cable on the computer**
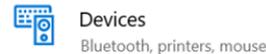- **Turn HTP600 On**
- **Wait until HTP600 must be ON LINE**

After a few seconds a "new hardware found" message appears.
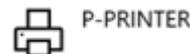
The P-PRINTER is detected and added.

- From **Start**
- Select "**Settings**"

- Select "**Devices**"

  Devices
  Bluetooth, printers, mouse
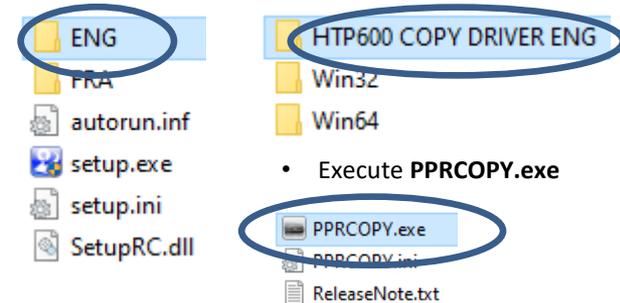
- Select   Printers & scanners

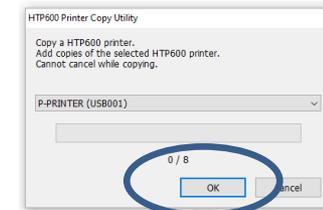The "**P-PRINTER**" appears: P-PRINTER

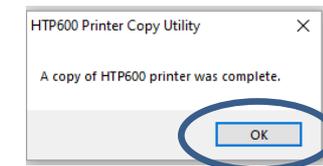## Step 2: Automatic Creation of 7 Printer Devices in Windows

Notice:
- **The HTP600 Installation requires the creation of 7 different Printer Devices.**
- **The creation process is Automatic**

- Select the sub-folder **HTP600-Printer Drivers**
- Select the sub-folder **ENG**
- Select the sub folder **HTP600 COPY DRIVER ENG**
- Execute program **PPRCOPY.exe**

- Execute **PPRCOPY.exe**

- Press **Ok** to proceed

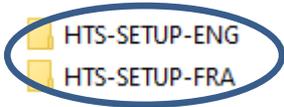- Press **Ok** to Complete the Printers Installation

Step 3: HTS Software Installation

For Windows® **7, 8, 10** (32 and 64 bit)

Notice:
- **Turn The HTP600 Printer On**
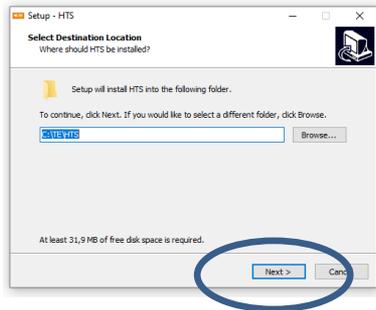- **Wait until HTP600 printer is ON LINE**

- Select the sub-folder **HTS Software Setup**
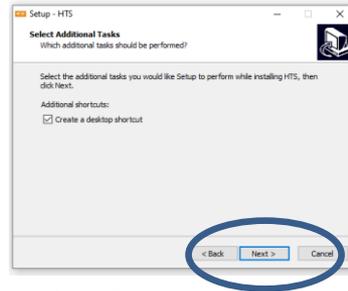- Select the sub-folder **HTS-Setup-ENG**

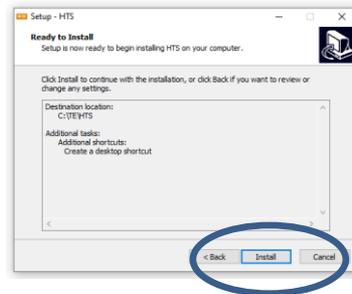- Double-Click to execute **HTSsetup-ENG.exe** Program

- Press **Next** to proceed.

- Press **Next** to proceed.

- Press **Install** to proceed.

The installation proceeds, it can take a few minutes.

- Press **Finish** to complete the Setup

The **HTS** Software is installed in the default folder c:**TE\HTS**

The **HTS** icon appears

Step 4: Load Printer Profiles in HTS

Notice:
- **The program Setup of HTS loads automatically the 7 HTP600 Printer Devices with all the correct Driver Setting parameters.**

Notice:
Following Instructions are for reloading and setting Printer Profiles in HTS in case of:
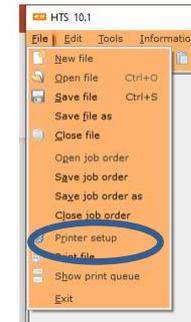- **Verification of Printer Settings**
- **No communication between Pc and Printer**
- **Re-installation of HTP600 Printer Drivers**

Notice:
- **Repeat the Complete Cycle for all the 7 Printer Devices**
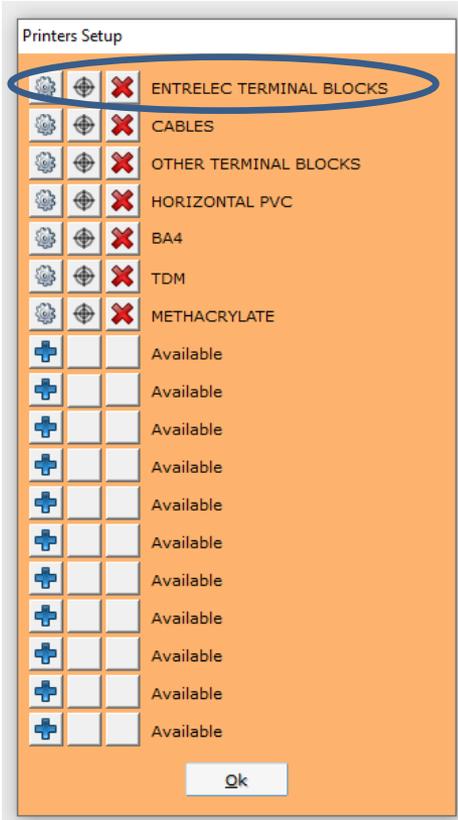
To reload the correct settings.
- Run **HTS**.
- Select Menu **File**
- Select Menu **Printer Setup**.

The List of the 7 **HTP600** Printer Devices appears.

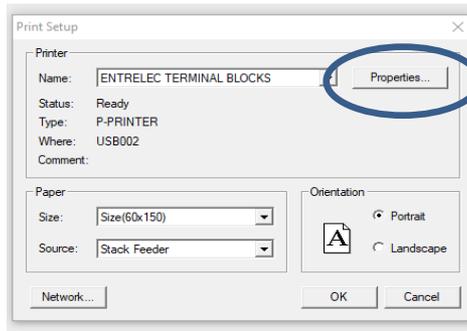**Notice:** Sample below is for «ENTRELEC TERMINAL BLOCKS» Printer device

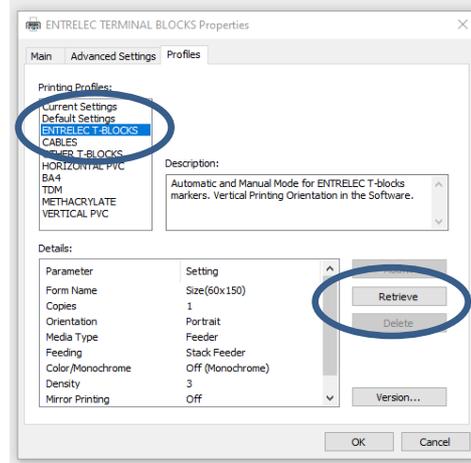**Repeat the Operation for all the 7 printer Devices**

- Select ENTRELEC TERMINAL BLOCKS

- Press **Properties**

- Select the Folder **Profiles**
- Select the Profile "**ENTRELEC T-BLOCKS**"
- Select **Retrieve**
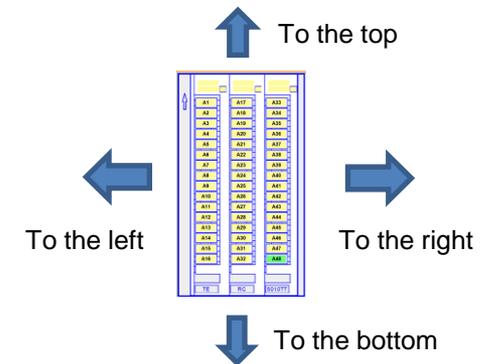

- Press **Yes** to continue

Notice:
- **Repeat the Complete Cycle for all the 7 Printer Devices**
- **Retrieve each «Pre-Defined Profile» for each HTP600 Printer Device**
- **The Printer Device and the Printer Profile have the same Name**

Step 5: Printer centering

Notice:
- **The centering Operation allows End-User to make some adjustments to the print start position in order to make corrections on printing centering**
- **The coordinates (X, Y) can be modified for move the starting point on the right, left, to the top.**
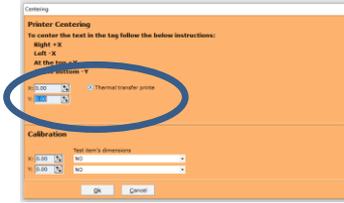- **In this manual the directions Right, Left, Top, Bottom refer to HTS Software Preview Window:**

Sample refers to Terminal Block tags **RC510TT** and the Printer Device **"ENTRELEC TERMINAL BLOCKS"**

- Run **HTS**
- Select "File" > "**Printer Setup**"
- Select the **Centering Button**

TE connectivity

- Check option **Thermal Transfer printer** is checked

- To **move** the print starting position:

Printing Directions	Mm with two decimal digits Corrections
To the Top	Type in a positive value for the Y axis
To the Bottom	Type in a negative value for the Y axis
To the Right	Type in a positive value for the X axis
To the Left	Type in a negative value for the X axis

Faq Printer Quality

Event	Possible cause	What to do
Media printed correctly, but not aligned	Guides not correctly positioned to guide the media	Check the guides, if necessary set the guides closer to the side of the media/support plate
Media printed very faint	Non correct driver's setting	Reload the printer profile
Media printed very smudged	Non correct driver's setting	Reload the printer profile
Media printed with some punctual defects	Surface of the media is dirty	Check that the surface of the media is not dirty, if necessary clean with alcohol
Media printed with punctual defects	Cleaning roller dirty	Run the cleaning function (Online->Menu-->Cleaning)

Troubleshooting

Event	Possible cause	What to do
Printer does not react	Printer is not On Line	Check Power supply is On Check On Line Led is On
Printer is turned on but does not react	PC connection faulty	Check the PC <--> printer connection
Printer is turned on but does not react	PC – Printer communication faulty	Reload printer profile

Error Messages on Lcd Printer Panel

Event	Possible cause	What to do
The Cover is Open Error 02	Printer's frontal cover not correctly closed	Open the cover and close it carefully, until the end
No Ribbon	Ribbon cartridge empty or not positioned correctly	Check the ribbon cartridge, if empty substitute, if cut repair
Set Ribbon	Ribbon cartridge not correctly positioned	Open the cover, remove and insert again the cartridge, until it is not correctly positioned
No Clening tape	Cleaning tape not present or empty	Check the cleaning cassette, if needed substitute
Set a new media	No Media in the printer	Insert a new media
Remove media and set it again	Media not correctly feeded into the printer	Remove the media, when you read "set a new media", insert it again until you hear the "bip"
Media feed Error	Media jam	Remove all the media, press Cancel, when displayed "set a new media", insert media again until you hear the "bip"
Check feeder Type	Wrong support plate	Substitute the support plate with the right one for the media you are printing.
Check Media and Press enter	No media on the support plate / feeder empty	Fill the right media in the feeder, then press Enter

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